

**IN THE CONSUMER DISPUTES REDRESSAL
COMMISSION NEW DELHI**

Proforma For filing Consumer Complaint

(Place in IN THE DISTRICT/STATE/NATIONAL)

Sl. No.	CONSUMER COMPLAINT NO. _____ OF 202_	
1	<u>Name & address of the Petitioner with Telephone Number(s) and email.</u> Name : Address: Tel : Landline No: Mobile No : E-mail :- 	
2	- Total Consideration paid The value of the goods or services paid as consideration, exceeds two crore rupees.	Total Consideration Paid Rs _____ Page No. _____ Para No. _____
3	Nature of Consumer Dispute involved to indicate the category, case category Whether Houseing, Insurance Medical etc.	
4	Project Name related to housing category indicate page no where mentioned.	
5	For Refund, possession, return, of principal amount, interest relates to a housing category.	
6	Please specify Section	

	Section 35 (1) (a) Section 35 (1) (b) Section 35 (1) (c)	
7	If the consumer disputes relates to a housing or land development project details of the pending Consumer Complaint, if any, in respect of the same project.	
8	Details of any pending disposed of Consumer Complaint. If any involving identical question of law.	
9	Date of Action	
10	Delay, if any computing the period of limitation, from the date of cause of action.	
11	In case of any delay whether any application for condonation of delay in filing the Consumer Complaint is filed, is attached with Notaries Affidavit.	
12	Whether English Translation of all the documents is vernacular are filed or not	
13	Name, Address, Telephone Number, Landline as well as mobile number and email address of the opposite party	
14	Name, Address, Telephone Number, Landline as well as mobile number and email address of the opposite party	
15	Name, Address, Telephone Number, Landline as well as mobile number and	

	email address of the Complainant.	
16		

Verification:

I, the petitioner above mentioned, do hereby verify that the information provide herein above is true and complete in all respects and nothing material has been concealed therefrom.

Signature of the Petitioner/Counsel
Authorised Representative.

**BEFORE THE _____ CONSUMER DISPUTE
REDERESSAL COMMISSION NEW DELHI
R.P NO. _____ OF 2025**

IN THE MATTER OF:-

Karambir Singh. ...Complainant

Versus

Krishna Kumar Jaiswal. ...Respondent

INDEX

S.N.	Particulars	Pages No.
1.	Index	
2.	Format of Revision Petition	
3.	Affidavit of pleadings	
4.	List of dates	
5.	Memo of parties	

6.	Consumer Complaint on behalf of Complainant along with supporting affidavit.	
7.	<u>ANNEXURE A/1</u> Copy of denied letter	
8.	<u>ANNEXURE A/2</u> Copy of notice to the parties/through mail or speed post or _____	
9.	Application for Stay along with Affidavit (If applicable)	
10.	Application for exemption from filing the Deem Copy of the Annexures (If applicable)	
11.	Application for exemption from filing the translation Copy of the Annexures (If applicable)	
12.	Exemption Application from filing the Trial Court Record. (If applicable)	
13.	Vakalatnama/or In Persona. (If applicable)	

...COMPLAINANT /IN PERSON

Through

Counsel Name, Address, and
Mobile number and email ID

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MEMO OF PARTIES

Karambir Singh **Complainant**

Full Address of complainant

With mobile number and email ID

[

Versus

Krishna Kumar Jaiswal **Respondent**

Full Address of complainant

With mobile number and email ID

...COMPLAINANT /IN PERSON

Through

Counsel Nam, Address, and
Mobile number and email ID

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—
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LIST OF DATES AND EVENTS

1. That the opposite party is engaged in the business of (
Briefly describe e.g. selling of goods/providing services)
2. That on (Date) the Complainant purchased the goods/service from the opposite party for a sum of Rs____/- (**Also add date of dispute properly**)
3. That the goods/services were found to be defective/deficient as (**Briefly stated of defect products/deficiency**)
4. That the complainant aggrieved with the service of the _____ dated ____ and the Complainant challenge the same by way of Consumer Complaint before the _____

Consumer Dispute Redressal Commission.
_____(state Nam)

...COMPLAINANT /IN PERSON

Through

Counsel Nam, Address, and
Mobile number and email ID

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...Respondent

To,

Hon'ble the President and his
Companion members of the
Hon'ble _____ (Commission Name) ,
_____(State Name)

The Complainant above-named

**CONSUMER COMPLAINT UNDER SECTION _____ OF THE
CONSUMER PROTECTION ACT, 2019**

MOST RESPECTFULLY SHOWETH:

- 5. That the complainant is a Consumer within the meaning of the Section 2(7) of the Consumer Protection Act, 2019
- 6. That the opposite party is engaged in the business of (**Briefly describe e.g. selling of goods/providing services**)
- 7. That on (Date) the Complainant purchased the goods/service from the opposite party for a sum of Rs_____/-
- 8. That the goods/services were found to be defective/deficient as (Briefly stated of defect products/deficiency)**
- 9. That the complainant aggrieved with the service of the _____ dated ____ and the Complainant challenge the same by way of Consumer Complaint before the _____ Consumer Dispute Redressal Commission. _____(state Nam)

GROUND FOR COMPLAINT

1. That the respondent/Accused has deliberately willfully committed the act as stated in the complaint which amount to violated of law and infringement of the right of the complainant.
2. That the case of action for filing the present complaint first arose on _____ and continues to subsist, giving jurisdiction to this Hon'ble Commission/Authority to entertain the matter.
3. That the acts/omission of the respondent are unlawful arbitrary, and against the principle of natural justice.
4. That the complainant has suffered loss harassment and inconvenience due the illegal act done by the respondent.

5. That the compliant is maintainable before this Hon'ble Commission under _____ **mention relevant section act or law.**
6. That no other efficacious remedy is available to the complainant except approaching this Hon'ble Court/commission.

PRAYER

It is, therefore, most respectfully prayed that this Hon'ble Commission may graciously be pleased to:-

- a) Direct the respondent to (State the main relief sought. Eg. Refund the amount of Rs_____/- Remove the defect/ pay the compensation amount/return of goods, etc.
- b) Award Compensation of Rs _____(Rupee_____only) towards mental agony, harassment, and inconvenience cause to the Complaint.
- c) Award cost of litigation in favour of the Complainant.
- d) Pass such other or further order(s) as this Hon'ble Commission/Court may deem fit and proper in the facts and circumstances of the case.

Place

Date

...COMPLAINANT /IN PERSON

Through

Counsel Nam, Address, and
Mobile number and email ID

BEFORE THE _____ CONSUMER DISPUTE

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...Respondent

AFFIDAVIT

I, _____, S/o _____ Aged about _____ years,

_____, Delhi-110092, do hereby solemnly affirm and declare as under:

1. That I am the Complainant in the above noted case and well conversant with the facts and circumstances of the case as such I am competent to depose the present affidavit.
2. That I have read and understood the contents of the accompanying Complaint, which has been drafted as per my instruction and the same are not repeated herein for the sake of brevity.
3. That the contents of the same may kindly be read as part and parcel of the present affidavit as the same are not repeated herein for the sake of brevity.

DEPONENT

VERIFICATION:-

Verified at New Delhi on this Day of _____ 202____ that the contents of this affidavit are true to my knowledge based on personal knowledge and records available with me Nothing material has been concealed therefrom and no part thereof is false.

DEPONENT

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AFFIDAVIT OF PLEADING

I, _____, S/o _____ aged about _____ years,

_____, do hereby solemnly affirm and declare as under:

1. That I am the Appellant in the above noted case and well conversant with the facts and circumstances of the case, as such I am competent to deposed the present affidavit
2. That the complainant has annexed all relevant documents with this complaint and in case any document is not filed, the complainant undertakes to file the same as and when directed by the Hon'ble Commission

DEPONENT

VERIFICATION

Verified at New Delhi on this _____ day of March 2025 that the contents of counter affidavit of the respondent are true and correct and nothing has been concealed there from

DEPONENT